

春日井くらしのガイド

英語版

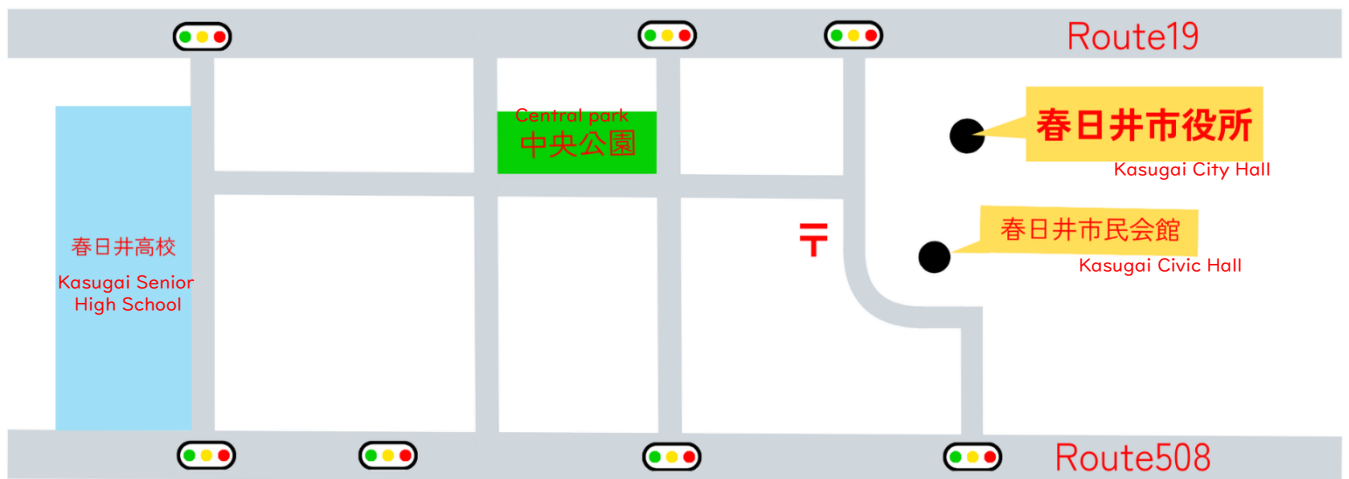
Guide for living in Kasugai

As of January 1, 2026

このガイドの説明を国際交流ルーム(地図の★のところ)でします。来る前に電話をしてください。

At the International Exchange Room (★ on the map) will explain about this Guide. Please call before coming.

☎0568-56-1944



レディヤンかすがい
(国際交流ルーム)

Rediyan kasugai
(International exchange room)



はじめに

外国から希望と不安を持ち、日本へやってきた外国人の皆さんは、祖国とは違う言葉や生活習慣、文化など、様々なことに戸惑いを感じていると思います。

この「春日井くらしのガイド」は、皆さんが春日井市で安心して生活できるよう、緊急の場合の連絡先や、各種手続き、日常生活での決まり事などを簡単にまとめたものです。

今後の春日井市での生活に役立ててもらえれば幸いです。

春日井市

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Introduction

I am sure that people who come here from other countries, with feelings of both hope and trepidation, may often find themselves at a loss when faced with a language, customs, and culture that are different from those of their home countries.

This “Guide to Living in Kasugai” gives a simple overview of emergency contact numbers, all types of procedures, rules for daily life, and other matters to enable you to live in Kasugai with peace of mind.

We hope this Guide will be useful for your life in Kasugai.

City of Kasugai

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□ City Hall Functions

Kasugai City Hall

City hall is an important government institution in terms of daily life. There are counters handling the procedures for resident registration, marriage, birth, and national health insurance, among others, and staff are available to offer advice to foreign nationals.

Address ▼ 5-44 Toriimatsu-cho, Kasugai City, Aichi Prefecture 〒486-8686

Tel: (0568) 81-5111 (Main)

Parking ▼ Limited parking is available.

Public transport ▼ Two-minute walk from the Toriimatsu stop on the Meitetsu bus from JR Kasugai Station, or near the Kasugai Shiyakusho stop on the Kasugai City bus “Heartful Liner”

(Kasugai City Official Website Top Page) <https://www.city.kasugai.lg.jp>



Open ▼ Monday to Friday, 8:30 a.m. to 5:15 p.m.

Closed ▼ Saturdays, Sundays, national holidays, and New Year holidays (from December 29 to January 3)

<Homepage: When you want to change the display to another language>



<When you want to use easy Japanese (Hiragana)>



1 Resident Registration

Family Register and Residents' Affairs Section

Tel: (0568) 85-6138

Foreign nationals with mid- or long-term visas are required to go through resident registration procedures at city hall. Please complete the procedures at the Family Register and Residents' Affairs Section in order to receive a range of local government services.

Item required: Residence card

(Moving/resident registration related, such as moving-in notification, address change notification, moving-out notification, etc.)

<https://www.city.kasugai.lg.jp/kurashi/todoke/1001889/jumin/index.html>



2 International Exchange Room

This facility disseminates information on international exchange activities in the city as well as information helpful in creating a harmonious multicultural society. Here, brochures that offer useful information for daily life in several languages are available, along with information on groups engaged in international exchange activities. We also provide information and consultation regarding daily life to foreign citizens.

Address ▼ 2-247 Toriimatsu-cho, Kasugai City, Aichi Prefecture 〒486-0844
Tel: (0568) 56-1944

Parking ▼ Limited parking is available.

Public transport ▼ One-minute walk from the “Toriimatsu 2-chome” stop on the Meitetsu bus from JR Kachigawa Station.
Kasugai City Bus “Heartful Liner” Get off at “Toriimatsu 2-chome”, one-minute walk

Open ▼ Tuesday to Sunday 9:00 a.m. to 5:00 p.m.

Closed ▼ Mondays, Year-end and New Year holidays (December 29–January 3)

(Facility Guide: International Exchange Room)

<https://www.city.kasugai.lg.jp/shisei/sankaku/kaigaiyuukoutoshi/1009610.html>



3 Orientation Sessions for Incoming Foreign Residents

International Exchange Room

Tel: (0568) 56-1944

Orientation sessions are held for incoming foreign citizens to explain basic rules to be observed as a citizen of Kasugai City, such as garbage disposal rules and the evacuation sites designated in the earthquake preparedness plan.

Venue ▼ International Exchange Room
* Please see the map on the cover.

(Life orientation)

<https://www.city.kasugai.lg.jp/shisei/sankaku/kaigaiyukotoshi/1009614.html>



4 Consultation

(1) Consultation for foreigners

We provide consultation in English, Filipino, Portuguese, and Spanish to foreigners who have concerns or worries about government services.

▼ Place: City Hall, 2nd floor, Citizen Consultation Corner

Tel: (0568) 85-6624 (only on consultation days)

(Citizen consultation)

<https://www.city.kasugai.lg.jp/kurashi/1033189/sodan/shiminsoudan/index.html>



(2) Technical Intern Trainee Consultation Desk

Technical Intern Training SOS/Emergency Consultation Desk

(OTIT Organization for Technical Intern Training) <https://www.otit.go.jp>



(3) DV consultation [Telephone/face-to-face consultation/web face-to-face consultation *Web face-to-face consultation requires reservation]

Regional Coexistence Promotion Division Tel: (0568) 85-7867

Counseling is available for those experiencing domestic violence from their spouse or partner

▼ Monday to Friday 9:00 a.m. to 5:00 p.m.

(Domestic violence (DV))

<https://www.city.kasugai.lg.jp/kenko/fukushi/1011728/dv-t/index.html>



(4) Consultation for women's concerns [Telephone/face-to-face consultation * Face-to-face consultation requires reservations]

Diversity Society Promotion Division Tel: (0568) 85-7871

Counseling is available regarding worries and concerns such as marriage/divorce, couples, family matters, interpersonal relationships in the workplace, discriminatory treatment based on gender, sexual harassment, etc.

(Women's Counseling desk)

<https://www.city.kasugai.lg.jp/shisei/sankaku/danjo/sou-t/index.html>



5 Volunteer Interpreter Services

International Exchange Room

Tel: (0568) 56-1944

A volunteer interpreter will help foreign citizens who are unable to communicate sufficiently in Japanese to complete procedures at public facilities in Kasugai City if necessary. If you require the service of an interpreter, please apply at least two weeks in advance. However, we cannot dispatch volunteers for specialized matters.

- Kasugai City is also looking for volunteer interpreters. If you are interested in registering as a volunteer interpreter, please inquire to the above contact.

(Volunteer Interpreter Services)

<https://www.city.kasugai.lg.jp/shisei/sankaku/kaigaiyukotoshi/1009612.html>



6 Learning Japanese

<Kasugai Fureai Classes (Japanese Classes)>

International Exchange Room

Tel: (0568) 56-1944

Classes are held for people who are beginners in Japanese and who have difficulty understanding the language. Participants can become familiar with the Japanese language, culture, and more.

Eligibility ▼ Foreign nationals aged 15 or over who live, work, or attend school in Kasugai City

Tuition ▼ Participants in the introductory class are required to pay for textbooks (tuition is free).

Venue ▼ Rediyan Kasugai or Kozoji Fureai Center

(Kasugai Fureai Classes (Japanese Classes))

<https://www.city.kasugai.lg.jp/shisei/sankaku/kaigaiyukotoshi/1009611.html>



<Kasugai Fureai Classes (Japanese classes for children)>

International Exchange Room

Tel: (0568) 56-1944

Classes are held for children of foreign origin who are beginners in Japanese, and therefore need help to understand the language. Participants can learn simple Japanese conversation, writing, and culture.

Eligibility ▼ 4-year-olds to junior high school students of foreign origin living in Kasugai City

Tuition ▼ None

Venue ▼ Rediyan Kasugai or Kozoji Fureai Center

(Japanese classes for children)

<https://www.city.kasugai.lg.jp/shisei/sankaku/kaigaiyukotoshi/1016664.html>



7 Health Insurance and Pension System

Health Insurance, Medical Aid and Pension Section

Tel: (0568) 85-6156

Health Insurance

The types of health insurance: social insurance (*shakai hoken*), which is arranged through your workplace, and national health insurance (*kokumin kenko hoken*), and the Older Seniors Healthcare System (*koki koreisha iryo seido*).

<National Health Insurance>

People who have a resident registration in Japan but are not enrolled in a public health insurance system such as their employer's health insurance or the Older Seniors Healthcare System, which is for people aged 75 or older, are required to enroll in National Health Insurance.

However, this does not apply to foreigners staying in Japan to receive medical care and their companions, or those staying in Japan for tourism, recreation, etc. for a period of less than one year.

1. Health Insurance premiums are determined according to the number of people enrolled in your household and their income.
2. When receiving treatment at a hospital, please remember to bring your eligibility confirmation letter, or my number insurance card with you to the hospital.

(National Health Insurance)

<https://www.city.kasugai.lg.jp/kurashi/zei/kokuho/index.html>



<Older Seniors Healthcare System (*koki koreisha iryo seido*)>

This is a medical system for people aged 75 or older (65 or older for people with certain disabilities) who have a resident registration in Japan.

However, this does not apply to foreigners staying in Japan to receive medical care and their companions, or those staying in Japan for less than one year for tourism or recreational purposes.

1. Insurance premiums are determined on an individual basis by adding up the "Insured person per capita amount," which is paid equally by all insured persons, and the "Income-based amount," which is paid according to income.
2. When receiving treatment at a hospital, please remember to bring your eligibility confirmation letter, or my number insurance card with you to the hospital.

(Older Seniors Healthcare System)

<https://www.city.kasugai.lg.jp/kenko/senior/kourei/koukikourei/index.html>



<Health Checkups, etc.>

People aged between 40 and 74 who are covered by the national health insurance system are offered special health checkups in order to help early detection and treatment of those suffering from diabetes or hypertension (high blood pressure) and those at risk of the disorders. As a result, special health guidance will be provided to people requiring health guidance.

(Specific medical examination)

<https://www.city.kasugai.lg.jp/kurashi/zei/kokuho/tokuteikenshin/1027342.html>



People who are covered by the Older Seniors Health Insurance system are offered health checkups which aim to prevent lifestyle-related diseases and maintain and improve their health.

(Older seniors health checkup)

<https://www.city.kasugai.lg.jp/kurashi/zei/kokuho/tokuteikenshin/1001965.html>



Public Pension System

Residents in Japan aged between 20 and 59 (inclusive) are obliged to enroll in the Japanese public pension system, regardless of whether or not they have Japanese nationality.

The pension service is carried out by the Japan Pension Service commissioned by the Ministry of Health, Labour and Welfare. Please inquire with the Japan Pension Service Office for details.

Japan Pension Service Nagoyakita Branch Office Tel: (052) 912-1213

5-6-25 Shimizu, Kita-ku, Nagoya City ☎462-8666

The city hall handles various procedures for Category I insured persons, exemption from insurance premiums, and more.

(Overview of National Pension)

<https://www.city.kasugai.lg.jp/kurashi/zei/1003292/1028249.html>



(Japan Pension Service homepage)

<https://www.nenkin.go.jp/index.html>



8 Nursing Care and Welfare Measures for Persons with Disabilities

<Nursing Care Insurance System (*kaigo hoken seido*)>

Nursing and Elderly Welfare Section

Tel: (0568) 85-6183

If you fall under either of the following categories, you are entitled to receive services through the Long-term Care Insurance system, subject to approval of the municipal government.

- (1) People aged 65 or over who are registered in the Residential Basic Book, excluding those who stay in Japan only for a short period of time.
- (2) People aged between 40 and 64 (inclusive) who are enrolled in a health insurance system
(When nursing care is required due to a disease specified by law (specific disease))

To receive services through the Long-term Care Insurance system, first contact the local community comprehensive support center or in-home care support provider.

The care service provider will consult with the person who needs care services and his or her family members to determine the type, timing and frequency of service and develop a care plan based on the kind of care service required.

(When nursing care becomes necessary (application for nursing care certification))

<https://www.city.kasugai.lg.jp/kenko/1011073/kaigonintei.html>



<Disability Welfare System (*shogai fukushi seido*)>

Social Services for People with Disabilities Section

Tel: (0568) 85-6186

If you have a physical, intellectual, or mental disability, you are entitled to apply for a Disabled Persons Handbook or disability welfare services. You may be able to receive various allowances and other support based on the category or degree of the disability indicated on the Disabled Persons Handbook.

(Disability welfare)

<https://www.city.kasugai.lg.jp/kenko/syogai/index.html>



9 Hospitals

There are both public and private hospitals in the city.

Public Hospital

Kasugai Municipal Hospital (*Kasugai Shimin Byoin*)

Address ▼ 1-1-1 Takaki-cho, Kasugai City, Aichi Prefecture 〒486-8510

Reception desk open ▼ Monday to Friday, 8:30 a.m. to 11:30 a.m.

Closed ▼ Saturdays, Sundays, national holidays, and New Year holidays (from December 29 to January 3)

(Departments)

https://www.hospital.kasugai.aichi.jp/s_annai/index.html



*You may be required to pay 7,700 yen (5,500 yen for dentistry) in addition to the medical expense if you do not bring a medical referral letter to your first visit.

Private Hospitals

Individual hospitals have different opening times and are closed on different days.

10 Weekday Nighttime and Holiday Emergency Medical Care

- (1) If you or any of your family members should fall ill at night or on a holiday, contact your family doctor, who has your and your family member's medical data and who thus can provide appropriate treatment from a holistic perspective.
- (2) If you cannot reach your family doctor, you can receive treatment at the emergency medical institution (for holidays and night hours on week days) shown below.
- Please be sure to check the medical service hours, etc. and to call the medical institution before visiting.

Kasugai City Emergency Clinic open at night on weekdays and holidays (General Health Care Center)

Tel: (0568) 84-3060

Department	Service days	Service hours
Internal Medicine, Pediatrics	Weekday nights *Except for national holidays and New Year holidays	9:00 p.m. to 11:30 p.m.
	Saturdays *Except for national holidays and New Year holidays	6:00 p.m. to 9:00 p.m.
	Sundays, national holidays, and New Year holidays (12/30 to 1/3)	9:00 a.m. to noon 1:00 p.m. to 5:00 p.m. 6:00 p.m. to 9:00 p.m.
Surgery	Sundays, national holidays, and New Year holidays (12/30 to 1/3)	9:00 a.m. to noon 1:00 p.m. to 5:00 p.m.
Dentistry	Sundays, national holidays, and New Year holidays (12/30 to 1/3)	9:00 a.m. to noon

- **The reception desk opens 30 minutes before service hours begin and closes 30 minutes before service hours end.**
- Emergency medical service is provided through the cooperation of the medical association, the dental association, and the pharmaceutical association.

- (3) If you cannot receive treatment either at your family doctor or at the emergency medical institution (for holidays and night hours on week days) shown above, or if you don't know who to contact, call the following numbers for advice.

(When you suddenly become ill on a holiday or weekday night)

https://www.city.kasugai.lg.jp/kenko/iryoku/kyujitsukyubyo_list/kyuujitsukyuu.html



Aichi Prefecture Emergency Medical Care and Information Center

Tel: 0568-81-1133

You will be referred to the nearest medical institution. Please tell the operator information including the physical condition, address, name, and age of the person in need of medical care.

* Please be sure to call the medical institution before visiting. Even if medical care is no longer necessary, you are required to call the institution to cancel your visit.

Reception ▼7 days a week, 24 hours a day

Aichi Prefecture Emergency Pediatric Telephone Consultation Service

8000 (abbreviated number) or Tel: 052-962-9900

You can consult with a specialist by phone when your child suddenly falls ill at night and when you need advice on whether to take the child to a medical institution or not.

Reception ▼7 days a week, 7:00 p.m. to 8:00 a.m. the following morning

Aichi Emergency Medical Service Guide (Aichi Prefecture Emergency Medical Information System)

<https://www.qq.pref.aichi.jp/>



You can also search medical institutions that can meet your emergency needs on the following website. Be sure to call the medical institution before visiting.

11 Children

Welfare

<Subsidized Medical Expenses for Children>

Health Insurance, Medical Aid and Pension Section

Tel: (0568) 85-6194

A subsidy is offered to help with any out-of-pocket medical expenses a child has incurred beyond regular health insurance coverage.

- Medical expenses, including for outpatient treatment and hospitalization, for children up to 18 years old (until the end of the first fiscal year of their 18th birthday)

(Subsidized Medical Expenses for Children)

<https://www.city.kasugai.lg.jp/kosodate/shien/iryouhi.html>



<Subsidized Medical Expenses for Students >

Health Insurance, Medical Aid and Pension Section

Tel: (0568) 85-6194

A subsidy is offered to help with any out-of-pocket hospitalization fees a student has incurred beyond regular health insurance coverage from the first April 1 after the student has reached 18 years of age to the end of the first fiscal year after the student has reached 24 years of age.

* Please see the city website for details.

(Subsidized Medical Expenses for Students)

<https://www.city.kasugai.lg.jp/kenko/iryo/kakusyuiryou/1019892.html>



<Child Allowance (*jido teate*)>

Childcare Support Section

Tel: (0568) 85-6201

Child Allowance is paid to people raising children up to senior high school age (until the end of the first school year after they turn 18). Please contact us for details.

(Child Allowance)

<https://www.city.kasugai.lg.jp/kosodate/shien/1033221/kodomoteate.html>



<Nursery Schools, Centers for Early Childhood Education and Care (*nintei kodomo-en*) and Small-Scale Nurseries (*shokibo hoikuen*)>

Nursery Section

Tel: (0568) 85-6202

Nursery Schools are child welfare institutions that integrally offer protective care and education on behalf of parents or guardians when children, who are generally aged between six months and preschool age, need full-time nursing care for reasons such as work or due to nursing a sick family member.

Centers for Early Childhood Education and Care are institutions that comprehensively offer education and day care for preschoolers and have functions and traits of both a kindergarten and a nursery.

Small-Scale Nurseries are a type of nursery enterprise authorized by the city that care for children in place of the parents just like Nursery Schools do. These institutions provide care to groups of 6 to 19 children aged zero to under three years.

(Nursery Schools, Centers for Early Childhood Education and Care and Small-Scale Nurseries)

<https://www.city.kasugai.lg.jp/kosodate/1002319/hoikuen/1002325.html>



Health

<Vaccinations>

Health Promotion Section

Tel: (0568) 85-6168

[Routine Vaccination]

Recommended vaccines and their recommended doses vary with the age of children. Vaccination coupons will be mailed to eligible children. Please make a vaccination reservation for your children at a designated medical institution in the city. When bringing your children to get vaccinated, please bring the coupon and your Mother and Child Health Handbook to the institution. If you lose the coupon or hope to have your children vaccinated at a medical institution outside Kasugai City, you must complete the necessary procedures in advance at the Health Promotion Section.

[Voluntary Vaccination]

<Mumps>

The City pays part of the cost of mumps vaccinations for preschoolers aged one to six years on the day of the vaccination.

* This coverage is subject to certain conditions.

(Children's vaccinations)

<https://www.city.kasugai.lg.jp/kenko/iryoyobou/1027116/index.html>



<Mother and Child Health Handbook>

Children and Family Support Section

Tel: (0568) 85-6170

Upon the submission of a notification of pregnancy, a Mother and Child Health Handbook (a Japanese version or foreign language version) will be issued at the Children and Family Support Section (City Hall 2nd floor, General Health Care Center 3rd floor). The Guidebook for Mother and Child Health (a health checkup, etc. examination slip for an expectant or nursing mother and an infant), will also be issued for target individuals.

(Pregnancy notification, Mother and Child Health Handbook)

<https://www.city.kasugai.lg.jp/kosodate/ninshin/1002210/1002212.html>



<Health Checks for Infants and Children>

Children and Family Support Section

Tel: (0568) 87-1552

Health checks are offered for children aged four months, 18 months, and three years. A notice will be sent to eligible households.

(Infant health checkup (group health checkup, health checkup for 4 months old, 1 year 6 months old, and 3 years old))

<https://www.city.kasugai.lg.jp/kosodate/kenko/1002353/1002354.html>



Education

<Kindergarten>

Nursery Section

Tel: (0568) 85-6202

Kindergartens are preschool educational institutions for children aged between three and five. There are private kindergartens in the city. Please contact them directly for details.

<Public Elementary and Junior High Schools>

School Education Section

Tel: (0568) 85-6441

Children enter elementary school at age 6 and graduate at 12. They enter junior high school at age 12 and graduate at 15. If you wish to enter your child into public school, you must submit an application to the Kasugai City Board of Education.

Financial aid may be available for part of the necessary school fees for families experiencing financial difficulties. Please inquire for details.

(About school attendance assistance)

<https://www.city.kasugai.lg.jp/kosodate/1002499/school/1009202.html>



<School Lunch>

School Lunch Section

Tel: (0568) 85-6341

School lunch is provided at elementary and junior high schools.

If your child cannot eat school lunch due to a food allergy or for religious reasons, please consult with the school in advance.

(School lunch fees)

<https://www.city.kasugai.lg.jp/kosodate/1002499/kyusoku/1012060.html>



12 Screening Tests, Medical Examinations, and Vaccinations

<Cancer Screening Test>

Health Promotion Section

Tel: (0568) 85-6166

A screening test for specific types of cancer is offered to residents of specific age groups. You will need a cancer screening test coupon to take the screening. Please make a reservation at a designated medical institution in the city, and take your coupon, payment amount, and My Number health insurance card or eligibility confirmation certificate when visiting the medical institution. The coupon has an expiration date. If you lose your coupon, contact the Health Promotion Section in advance for reissuance procedures.

(How to reissue or receive cancer screening test coupon)

<https://www.city.kasugai.lg.jp/kenko/iryo/1003121/1003125.html>



<Dental Examinations>

Health Promotion Section

Tel: (0568) 85-6422

Dental examinations are offered free of charge to residents who will reach the ages of 20, 30, 40, 45, 50, 55, 60, 65, 70, 76 and 80 by the end of the 2025 fiscal year (April 1, 2025 to March 31, 2026) as well as pregnant/post-childbirth women. If you are eligible, you will receive a coupon by mail.

Pregnant/post-childbirth women can use the coupon for a dental examination (“*ninsampu shikakenshin jushinken*”) contained in the Guidebook for Mother and Child, a separate volume of the Mother and Child Health Handbook, to receive a dental examination.

Please make a reservation at a designated medical institution in the city, and take your coupon and My Number health insurance card or eligibility confirmation certificate with you. The coupon has an expiration date. If you lose your coupon, contact the Health Promotion Section in advance for reissuance procedures.

(Healthy dental checkup)

<https://www.city.kasugai.lg.jp/kenko/iryo/1003195/1003205.html>



(Dental checkup for the elderly)

<https://www.city.kasugai.lg.jp/kenko/iryo/1003195/1031042.html>



(Dental checkup for pregnant/postpartum women)

<https://www.city.kasugai.lg.jp/kenko/iryo/1003195/1003204.html>



<Vaccinations>

For the City's vaccination program for children, see "Section 11 Children."

Health Promotion Section

Tel: (0568) 85-6168

[Rubella]

The City pays part of the expense of rubella vaccinations for officially married couples expecting or hoping for pregnancy and husbands of pregnant women.

* This coverage is subject to certain conditions.

[Influenza]

Vaccinations are offered to persons aged 65 or older on the day of the vaccination, provided that they pay part of their own vaccination expenses. (There is a fixed period during which you can receive the vaccination.)

[Streptococcus pneumonia (Pneumococcus)]

Vaccinations are offered to persons who are the age of 65 on the day of the vaccination, provided that they pay part of their own vaccination expenses. Eligible people will receive a postcard about their vaccinations.

In addition to the above, there is also a system in which the City pays part of the expense of pneumococcal vaccinations for those aged 65 or older on the day of the vaccination.

* This coverage is subject to certain conditions.

[COVID-19]

People who are 65 years of age or older on the day of vaccination can receive the vaccination by paying part of the vaccination cost themselves. (There is a fixed period during which you can receive the vaccination.)

[Shingles (Herpes zoster)]

Those turning 65, 70, 75, 80, 85, 90, 95, and 100 years old during the fiscal year, as well as those aged 101 and over (fiscal year 2025 only), can receive the vaccination by paying part of the cost themselves. Eligible individuals will receive an information postcard by mail.

In addition to the above, the City pays part of the expense of shingles vaccinations for people aged 50 years or older on the day of the vaccination. There are two types of shingles vaccines; eligible people are advised to consult a doctor about which vaccine to choose.

* This coverage is subject to certain conditions.

(Adult vaccination)

<https://www.city.kasugai.lg.jp/kenko/iryoyobou/1027125/index.html>



13 Fire

In case of fire, report it by dialing 119.

Example phone conversation

Operator: Fire or ambulance?

Caller: Fire

Operator: What's the address of the fire?

Caller: 1-1 X Town, it's X nursing home.

Operator: How many floors is the building, and on what floor is the fire?

Caller: It's two stories high, and the fire is coming from the kitchen on the first floor.

Operator: Has the fire been extinguished?

Caller: I tried, but the fire is not out.

Operator: Is anybody injured or trapped?

Caller: Two people are trapped in the kitchen.

Operator: Have you evacuated?

Caller: A total of X staff and residents have evacuated.

*When reporting a fire, the operator will ask various questions upon confirmation of the caller's safety. Be sure to confirm the questions you will be asked in advance so that you are prepared to answer calmly and accurately.

14 Ambulance

If you are suddenly taken ill or require urgent treatment in cases such as a traffic accident or injury, dial 119.

Example phone conversation

Operator: Fire or ambulance?

Caller: Ambulance

Operator: What is the address where the ambulance should be sent?

Caller: 1-1 X Town, it's X nursing home.

Operator: What happened? Who needs help?

Caller: Mr. X, an X-year-old male suddenly collapsed.

Operator: Is he responsive? Is he breathing?

Caller: He is not responsive. He's not breathing either.

Operator: Please switch your mobile phone to speaker mode.

Caller: I have switched.

Operator: It is necessary to provide first aid (chest compressions, stop the bleeding, etc.).

[Provide first aid as instructed by the operator.]

Operator: Please guide the paramedics to your location. Tell me your name.

Caller: The staff will meet them at the entrance. My name is X.

* Be sure to confirm the questions you will be asked in advance. When calling, having the facts organized will lead to a prompt request for emergency assistance.

* It is necessary to provide information promptly, so if you are not confident in Japanese or if you don't know the address, have someone else make the emergency call.

15 Police

Should a traffic accident or crime occur, dial 110.

Example phone conversation

When you call 110, stay calm and give the operator the following information.

A description of the incident

The time of occurrence

Your present location

Your name

16 Trash

Sanitary Administration Section

Tel: (0568) 85-6222

Kasugai City has set up garbage stations to separate and collect recyclables and garbage from households. Garbage stations are used by everyone to keep them clean, so please use them with proper manners, such as separating garbage and disposing of it on the correct day. Please be aware that there are some items that cannot be disposed of at garbage stations.

For more details, please check the Disposal of Recycle Items and Garbage Handy Guide (available in English, Korean, Chinese, Spanish, Portuguese, and Vietnamese). If you need a paper copy, it is distributed at city hall.

(Disposal of Recycle Items and Garbage Handy Guide)

<https://www.city.kasugai.lg.jp/kurashi/1032702/1032853/1032855/1032949/index.html>



- Trash and recyclables should be put out by 8 a.m. on the morning of collection at the designated trash collection point in your local area.
Trash and recyclables put out after collection has finished will not be collected. Please do not put out garbage the day before.
- Put garbage in designated bags for disposal. Designated bags are sold at supermarkets, convenience stores, etc.
※ There have been fire accidents caused by spray cans and small appliances with built-in rechargeable batteries (such as mobile batteries) being mistakenly placed in "non-burnable garbage." Please be sure to put them out in the designated bags (red) for flammable hazardous materials.
- Days of collection vary among local areas. Refer to the trash sorting app “San’aru (3R)” (install it from the QR code at right) or the Trash and Recyclables Collection Calendar (available at the city hall and other public facilities around the city).



- For enquires regarding separating waste and recycling, contact Sanitary Administration Section.
Tel: (0568) 85-6222
- For enquiries regarding collection of bulky and other types of waste and designated trash collection points, contact the Public Sanitation Office.
Tel: (0568) 84-3211).
- For enquiries regarding bringing in bulky and large amounts of waste by yourself, contact the Clean Center.
Tel: (0568) 88-0247; Kagiyacho 1-2

17 Disaster Prevention

Please check the locations of evacuation shelters/sites for use during emergencies. The Earthquake Disaster Prevention Map and Flood Hazard Map have been produced showing the locations of emergency evacuation shelters/sites in Kasugai.

This is distributed at city hall and other public facilities around the city.

(Earthquake disaster prevention map)

https://www.city.kasugai.lg.jp/kurashi/bosai/1025983/1025986/jishinbosai_map.html



(Flood hazard map)

<https://www.city.kasugai.lg.jp/shisei/machi/haisui/hazardmap/index.html>



18 Tax

(1) Income Tax (National Tax)

Komaki Tax Office

Tel: (0568) 72-2111

1-424 Chuo, Komaki City, Aichi Prefecture 〒485-8651

[Income tax]

- Income tax is imposed on individual income earned for the one-year period from January 1 to December 31.
- The higher the taxable income, the higher the tax rate. For more information, please see the following page.

(Income tax rates)

<https://www.nta.go.jp/taxes/shiraberu/taxanswer/shotoku/2260.html>



(2) Municipal Tax, Prefectural Tax, and Forest Environment Tax

Municipal Tax Section

Tel: (0568) 85-6093

[Municipal and Prefectural Taxes]

Taxes paid to Kasugai City are called municipal taxes, and taxes paid to Aichi Prefecture are called prefectural taxes; together they are known as "resident taxes." For details on who is required to pay these taxes and the tax amounts, please see the following pages.

(Who is and is not subject to municipal and prefectural taxes)

<https://www.city.kasugai.lg.jp/kurashi/zei/zei/shiminzei2/153819kojin.html>



(Calculating municipal and prefectural taxes)

<https://www.city.kasugai.lg.jp/kurashi/zei/zei/shiminzei2/zeigakukeisansyouryaku/index.html>



[Forest Environment Tax (National Tax)]

This is a tax to ensure proper maintenance of forests. It is collected together with municipal and prefectural taxes.

Tax amount: ¥1,000

[How to pay taxes]

(1) Special collection from salary

Your place of employment (your workplace) deducts municipal and prefectural taxes from your salary and pays them on your behalf.

(2) Normal collection

You pay municipal and prefectural taxes yourself at financial institutions, convenience stores, and other designated entities by presenting a tax notice (tax payment slip) mailed by the City.

(3) Special collection from public pension

Municipal and prefectural taxes imposed on public pensions or the like received by people aged 65 or older are deducted from their benefits and paid on their behalf.

(Individual municipal tax, individual prefectural tax, forest environment tax (national tax))

<https://www.city.kasugai.lg.jp/kurashi/zei/zei/shiminzei2/index.html>



[Tax Treaty]

A tax treaty is a tax agreement between countries for the purpose of eliminating double taxation and preventing tax evasion and avoidance.

If you are an international student or business trainee from a treaty country and meet certain conditions, you may be exempt from income tax, municipal tax, or prefectural tax. The details vary by country, so please check the Ministry of Finance website.

(List of Japan's tax treaties, etc.)

https://www.mof.go.jp/tax_policy/summary/international/tax_convention/tax_convnetion_list_jp.html



[When you return to your country]

1. Designate a tax agent

A tax agent is a person who manages tax procedures on your behalf. When you leave Japan, be sure to designate a tax agent.

(About tax agents)

<https://www.city.kasugai.lg.jp/kurashi/zei/zei/shiminzei2/1022678.html>



2. Pay your taxes

If you have any remaining taxes, you must pay them before leaving Japan.

If municipal tax, prefectural tax, and forest environment tax are deducted from your salary, you can pay them all together with your final paycheck. Please discuss this with your company.

If you are unable to pay the full amount before leaving Japan, a tax notice will be sent to your designated tax agent at a later date.

(3) Light Motor Vehicle Tax (*keijidosha ze*) on Per Class Basis

Municipal Tax Section

Tel: (0568) 85-6092

[Light Motor Vehicle Tax on Per Class Basis]

- The tax is imposed on individuals who own light motor-class vehicles, including motorized bicycles, small-sized special motor vehicles, light motor vehicles, and small two-wheeled motor vehicles as of April 1.
- The tax is levied by the government of the municipality where parking spaces, which are used exclusively by vehicle owners to park their light motor-class vehicles, are located.
- The amount of tax is determined on a per class basis, the date of the inspection for new vehicle registration, and other conditions.

[Contact for change of address of light motor vehicles, etc.]

Vehicle Type	Where to Apply
Motorcycles (125cc or less) Small Special Vehicles	Citizen Tax Division, Tel: (0568) 85-6092
Two-wheeled Light Vehicles (125cc to 250cc) Two-wheeled Light Vehicles (Over 250cc)	Aichi Regional Transport Bureau, Komaki Motor Vehicle Inspection and Registration Office, Tel: 050-5540-2048
Three- and Four-wheeled Light Vehicles	Light Motor Vehicle Inspection Association, Aichi Regional Office, Komaki Branch, Tel: 050-3816-1773

(4) Fixed Property Tax

Property Tax Section

Tel: (0568) 85-6101

Fixed property tax is imposed on people who have fixed properties (lands, homes, and depreciable properties) as of January 1. The amount of tax is determined on the value of a fixed property and must be paid to the municipality where the fixed property is located.

(Fixed Property Tax)

<https://www.city.kasugai.lg.jp/kurashi/zei/zei/korei/index.html>



(5) Payment of Municipal and Other Taxes

Revenue Section

Tel: (0568) 85-6111

Municipal and other payments can be paid at financial institutions, convenience stores, city hall and its branch office counters listed on the back of a tax payment slip, by bank transfer, credit card, and smartphone apps, etc.

Please note that if city taxes and other payments are not paid by the due date, late fees may be incurred and your property may be seized.

(Payment method and place of city taxes, etc.)

<https://www.city.kasugai.lg.jp/kurashi/zei/zei/1369syunou.html>



(6) Tax-related Certificates

No.	Category	Fee	Section in charge
1	Income and Taxation Certificate	300 yen per copy	Municipal Tax Section
2	Corporate Registration Certificate	Same as above	Tel: (0568) 85-6092
3	Tax Payment Certificate/Proof of Total Tax Amount Paid	Same as above	Revenue Section Tel: (0568) 85-6117
4	Certificate of Full Payment of Municipal Taxes	Same as above	
5	Tax Payment Certificate for Periodic Vehicle Inspection	Free of charge	
6	Fixed Property-related Certificates • Fixed Property Valuation Certificate (lands and homes) • Fixed Property Valuation and Taxation Certificate (lands and homes) • Certificate of Matters relating to Fixed Property Taxation (List of Fixed Properties Owned by Individual Taxpayers), etc.	300 yen per copy	Property Tax Section Tel: (0568) 85-6101

(Municipal Tax Certificate)

<https://www.city.kasugai.lg.jp/kurashi/zei/zei/1003447.html>



19 Construction of Buildings and Land Development

Building Guidance and Regulations Section

Tel: (0568) 85-6324

Procedures pursuant to applicable laws and regulations must be followed when carrying out construction work related to a building or land development. Please consult a registered architect or other relevant professional beforehand.

Any structure that has a roof and columns or that has a roof and walls is considered a building. Any gate or fencing attached to the building is also considered a building.

Examples of what is considered a building:

Houses, stores, offices, garages (including carports), store houses (including storage containers), and more

20 Waterworks

Customer Service, Water Supply and Sewerage Operation Section, Water and Sewerage Department

Service Hours: Weekdays, 8:30 a.m. to 5:15 p.m.

Tel:(0568) 85-6411

○Notification to start or stop water service

Applications are accepted at least three business days before you want to start (or stop) water service. Business days refer to weekdays from Monday to Friday. Saturdays, Sundays, national holidays, and New Year holidays (from December 29 to January 3) are non-business days.

*Please provide your customer number.

(Applications for starting or stopping water and sewer service, etc.)

<https://www.city.kasugai.lg.jp/kurashi/1020797/1020870/1021186/1021475/index.html>



You can also apply online. →

21 Pets (Rabies Prevention)

Environment Conservation Section

Tel: (0568) 85-6279

To prevent rabies, owners of dogs 91 days or older are required under the Rabies Prevention Act to register their dogs (once in the dogs' lifetime), to have their dogs receive a rabies vaccine shot once a year, and to attach a license and a shot completion form to their dogs.

Owners are also required to give a notification when the dog's address or owner changes due to moving or transfer or when the dog dies.

Rabies prevention (dog registration and vaccinations)

<https://www.city.kasugai.lg.jp/kurashi/1033189/1003754/kyouken.html>



□ **“Information KASUGAI” Publication for Foreign Residents**

This publication is issued around the 1st of every month to provide information about events to be held in the city and public notices from the city in English, Chinese and Portuguese.

“Information KASUGAI” is available at the following locations.

The Information Corner at city hall, Family Register and Residents’ Affairs Section, International Exchange Rooms (inside Rediyan Kasugai), Tobu Shimin Center, Sakashita Branch Office, Ajiyoshi Fureai Center, Kozoji Fureai Center, Nambu Fureai Center, Seibu Fureai Center, Central Public Hall, Chita Public Hall, Takagi Public Hall, Sakashita Public Hall, Kasugai Municipal Hospital, RENAIK, Kozoji Post Office, Chubu University, Kasugai Police Station, Kasugai Information Dissemination Center “Lirick,” Gruppo Fujito, Sasae Ai Center

□ **Information about the Library**

Kasugai City Library Tel: (0568) 85-6800

Individuals who have a registered address, work or attend school in Kasugai City or have a registered address in Aichi Prefecture can borrow library materials, including foreign language materials. However, you will need to bring proof of identity and apply for a library card to borrow materials.

(Library homepage) <https://www.kasugai-lib.jp>



□ **Joining Regional, Neighborhood and Residents’ Associations**

Citizens Life Section

Tel: (0568) 85-6617

Regional, Neighborhood and Residents’ Associations are voluntary organizations maintained by people living in the same area to make the neighborhood a safe and comfortable place to live. Community ties are extremely important in emergencies such as disasters.

Though Regional, Neighborhood and Residents’ Associations are voluntary and membership is not a legal requirement, the city encourages membership so that neighbors can become familiar with each other and strengthen the ties of the community.

To enroll, please contact the chairman or officer in your community. If you do not know who they are, please contact the Citizens Life Section.

(Neighborhood Association Activities)

<https://www.city.kasugai.lg.jp/kurashi/1033189/chonaikai/index.html>

You can also apply for membership on the city's website. →

